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4<sup>th</sup> Quarter Monitoring Report

	Component					4 <sup>th</sup> Quarter		
Strategic Objective (SO)/ Strategic Measure(SM)		Formula	Weight	Rating System	Annual	Target	Actual	
SO 1	Ensure Sustainable Financial Growth							
SM 1	Increase Net Income After Tax (NIAT)	Net Income Less Income Tax	25%	(Actual / Target) x Weight 0% if Lower than P132 Million	₱162.63 Million	₱162.63 Million	₽250.93 Million (25%)	
SM 2	Improve Budget Utilization Rate	Total Disbursements / DBM-approved or Board-approved Corporate Operating Budget (both net of PS Cost)	5%	(Actual / Target) x Weight 0%≕if less than 70%	90%	90%	<b>72.34%</b> (3.61%) (₱40.26/₱55.65)=72.34% x 5% = 3.61% ( MOOE only)	
Sub-total		,,,	30%				28.61%	
SO 2	Improve Service	Delivery						
SM 3	Percentage of Satisfied Customers	Number of respondents which gave at least Satisfactorily rating / Total number of respondents	5%	(Actual / Target) x Weight Below 80% = 0%	90%	90%	Premiere Value Providers, Inc. (PVP) is still conducting the survey. (0%)	
SO 3								
SM 4	Number of Clients covered by various LBP Programs	Absolute Number	5%	(Actual / Target) x Weight	200 beneficiaries covered by ASL, ACEF, RCEF and AFFORD Programs	200 beneficiaries covered by ASL, ACEF, RCEF and AFFORD Programs	<b>568</b> (5%)	
SM 5	Number of Clients covered by Microinsurance		5%		500 beneficiaries covered by Microinsurance	500 beneficiaries covered by Microinsurance	558 (5%)	
SO 4	Provide Wider Market Reach for Financial Viability							

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SM 6	Increase Premium Volume	Absolute Amount	30%	(Actual / Target) x Weight	₱1,230.41 Million	₱1,230.41 Million	<b>1,622.45</b> (30.00%)		
Sub-total			45%				40%		
SO 5	Improve Efficience	Improve Efficiency and Quality of Insurance Process							
SM 7	Percentage of Notification of Coverage issued within the applicable processing time	Number of applications processed within the applicable processing time / Total Applications for Issurance of Notification of Coverage Received Start Time: Upon acknowledgment and receipt of complete documents; End Time: Issuance of notice of coverage.	5%	(Actual / Target) x Weight	100%	100%	Ongoing extracting of data (0.00%)		
SO 6	Enhance Existing Processes Comparable with the Industry								
SM 8	Improve Processes to Quality Management System	Actual Accomplishment	10%	All or Nothing	Pass Surveillance Audit for ISO 9001: 2015 Certification	Pass Surveillance Audit for ISO 9001: 2015 Certification	Passed the Surveillance Audit. ISO Certification is retained. (10.00%)		
Sub-total			15%				0.0%		
SO 7	Develop Strategic Skills & Competence of Officers and Staff								
SM 9	Improve Competency of the Organization	2022 Competency Level vs 2021 Baseline for all competencies	5%	All or Nothing	Improvement on the Organizational Competency Level based on the 2021 year-end assessment	Improvement on the Organizational Competency Level based on the 2021 year-end assessment	For evaluation of the Unit Heads (5.00%)		

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W	SO 8	Enhance IT Infrastructure						
ť	SM 10	Implementation IT Projects	Actual Accomplishment vs Work Program	5%	(Actual / Target) x Weight	100% Implementation of the following IT projects: 1. Payroll System 2. IBM Notes/ G- Suite (email)	100% Implementation of the following IT projects: 1. Payroll System 2. IBM Notes/ G-Suite (email)	<ol> <li>Issued Certificate of Completion, Certificate of Satisfactory Experience on November 18, 2022</li> <li>Renewed and Upgraded G-Suite (email system) to Google Workspace Subscription which has been renewed for another 6 six months effective September 30, 2022 (5.00%)</li> </ol>
	Sub-total			10%				10.00%
	TOTAL			100%				88.61%