Financial

stakeholders/ Customers

Internal Processes

Learning



Mission

To provide accessible, competitively-priced and responsive insurance services to all LBP borrowers and clients.

To efficiently facilitate processing of insurance requirements of LBP.

Core Values

Social responsibility Excellence and Professionalism To be recognized as one of the most trusted and respected brokerage firms that provides unparalleled services with highest level of integrity by the end of 2022

Support the priority sectors of LBP

Organizational Excellence

Drive for inclusive insurance coverage for the marginalized

<F1> Ensures Sustainable Financial Growth

<\$1> Improve Service Delivery

<S2> Provide Wider Market Reach for Microinsurance Products and for for various LBP Programs

<S3> Provide wider market reach for financial viability

<P1> Improve Efficiency and Quality of Insurance Process

<L1> Develop Strategic Skills & Competencies of Officers and Staff <P2> Enhance Existing Processes Comparable with the Industry

<L2> Enhance IT Infrastructure